

Information for Hokkaido Resort Liner

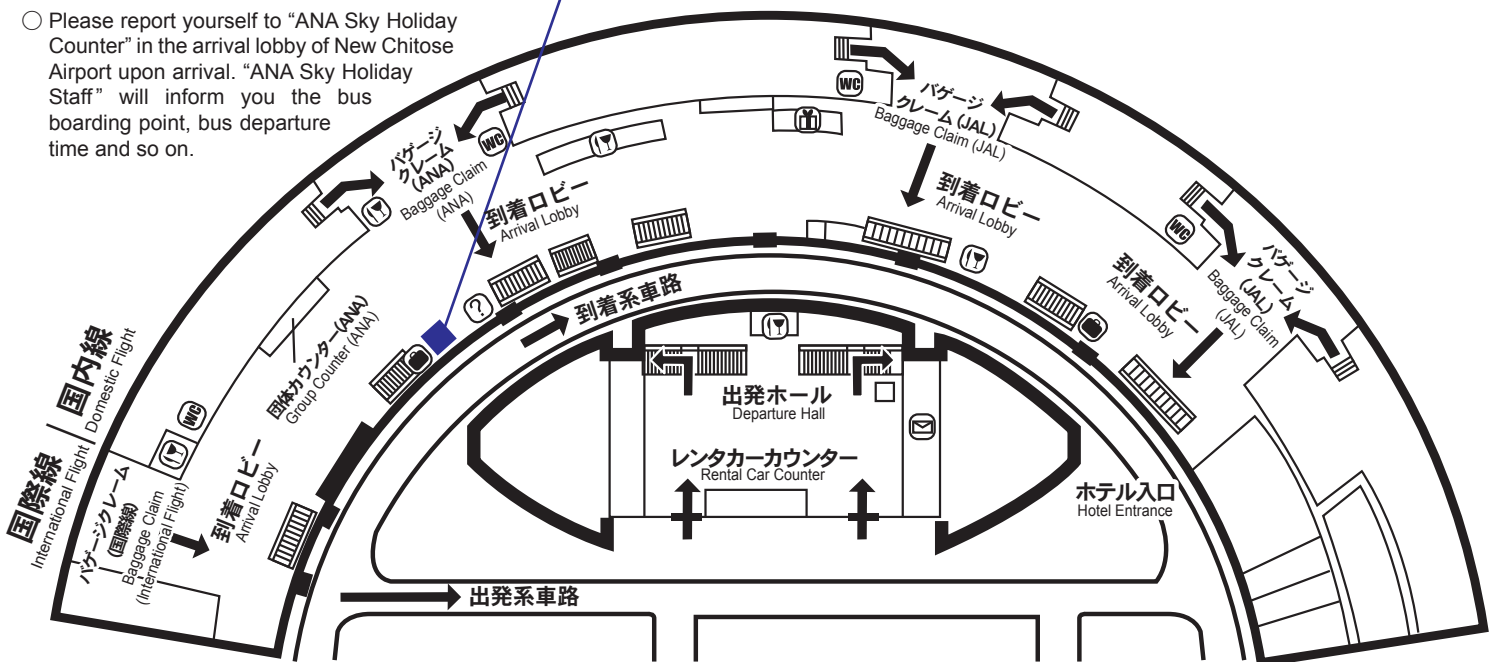
1. Please read carefully.

- Minimum connection time between flight and bus :
Flight → Bus 45mins or above
Bus → Flight 50mins or above
- As the bus departs on time, please be in the designated point to gather up for boarding bus by **15mins** before departure time. In case you miss the bus, no alternative will be arranged. Please make sure the designated point and bus departure time. (If you are not sure, please don't hesitate to contact "ANA Sky Holiday Staff" or "Hokkaido Resort Liner" bus reservation center.)
- The bus schedule may be changed according to the revision of flight schedule. Bus schedule or driving route may be changed according to the weather or road conditions. In case the road is closed due to bad weather, the bus driver tries to look for the alternative route or the alternative transportation such as trains or so. In this case, the alternative transportation charge may be owed by you and we do not make partial refund for the unused portion of the bus.
- As the bus departs on time, if you miss the bus even due to the delay of the flight caused by bad weather, alternative bus service may not be guaranteed.
- Advance booking for the bus must be required. No go-show can be allowed. (If you need to cancel your booking during trip, please call "Hokkaido Resort Liner" bus reservation center.)
- Passengers are not allowed to get off the bus at the "Departure" point mentioned on the time table and boarding is not allowed at the "Arrival" points.
- The passengers of the bus are consisted of not only the participants of "ANA Sky Holiday" but also of the participants of some other tours.
- No smoking is allowed in the bus.
- The bus operation company may not be fixed. And some services may be cancelled due to the booking status or so.
- The size of the bus may be varied according to the number of the passengers. In case the total number of the passengers is less than 8, a mini bus or a taxi may be operated instead of a bus.
- Please refrain from getting on the bus wearing "Ski boots" or hard "Snow board boots".
- Please fasten your seat belt at all times.

2. The map of New Chitose Airport

スキーバス乗車受付 Ski Bus Reception
ANAスカイホリデーカウンター ANA Sky Holiday Counter

- Please report yourself to "ANA Sky Holiday Counter" in the arrival lobby of New Chitose Airport upon arrival. "ANA Sky Holiday Staff" will inform you the bus boarding point, bus departure time and so on.



Alternative operation

If we find out the close of the skiing area due to the bad weather or so, we will take you to the alternative skiing area. And in case the skiing area is not closed but the operation of the ski lift or cable cabin is suspended, we may hold the departure of the bus for a while.

• From Sapporo down town

* To Sapporo Kokusai Skiing Area

In case Sapporo Kokusai Skiing Area is closed, we may take you to Teine Skiing Area instead. If both of Skiing Area is closed, the operation of the bus is suspended.

* To Kiroro Snow World Skiing Area

In case Kiroro Snow World Skiing Area is closed, we may take you to Teine or Sapporo Kokusai Skiing Area instead. If both of Skiing Area is closed, the operation of the bus is suspended.

* To Niseko Skiing Area

In case Niseko Skiing Area is closed, we may take you to Rusutsu Skiing Area instead. If both of Skiing Area is closed, the operation of the bus is suspended.

* To Rusutsu Skiing Area

In case Rusutsu Skiing Area is closed, we may take you to Niseko Skiing Area instead. If both of Skiing Area is closed, the operation of the bus is suspended.

Cancellation and booking change for "Hokkaido Resort Liner"

Please call "Hokkaido Resort Liner" bus reservation center by 15:00 the day before your original booking.

Hokkaido Resort Liner Reservation Center
 Office Hours: Monday ~ Sunday
 Tel: 011-219-4411 (09:00 ~ 18:00)
 Tel: 011-219-4424 (07:30 ~ 20:00)

